

LIMITED WARRANTY

2020

Thank you for purchasing a Energo radiant heater. All our heaters are designed and manufactured to the highest standard and we offer a limited warranty that is valid for 24 months from the date of purchase. Energotech guarantees that the product are free from defects.

The warranty is valid for defects in function when the product is used for intended purpose (room heater). Such defects that are covered by the warranty will be repaired free of charge if the product or defective part are surrendered to the place of purchase. All returns must be accompanied by a complete [Warranty Claim Form](#) together with a proof of purchase.

Before any defective parts/products are returned, please contact your retailer/distributor who will issue a return number which will identify the claim upon arrival. The distributor and/or Energotech will either repair the defect product, replace it with a new or refurbished product of equal quality or refund the purchase amount.

Energotech's total liability for defects and damages relating to or arising out of the purchase or use of the product shall not exceed the original purchase price paid for the product.

The warranty does not cover:

- Damages and defects caused by incorrect use, incorrect repairs/modifications, failure by mounting and installation, by connection to wrong voltage, lightning, water, fire, exposure to chemicals, misuse of the product or the like.
- Claims for loss of use, indirect losses and other expenses.
- Defects or replacements of parts caused by ordinary wear and tear or by any esthetical defects on the heater caused by the wear and tear, such as discoloration, twisting, bending, stains, rust, scratches or dents.
- Defects or replacements of parts when heaters are used for drying, hardening, process heating, etc.
- Site related costs such as removing and installing the product(s), transport charges and other costs.

No distributor, retailer, dealer or agent are authorized to make any modification to the limited warranty.

Warranty Claim Form

Type of facility / Project _____

Total number of heaters installed _____ Mounting height _____ Purchase date _____

Defect product and model _____ Batch No _____ Quantity _____

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Detailed description of the defect(s) _____

Retailer name _____ City _____ Country _____

Installer name _____ City _____ Country _____

Customer name _____ City _____ Country _____

E-mail _____ Phone _____

Signature _____ Print name _____ Date _____

Please fill out all the fields in the form and send to the dealer together with proof of purchase. Batch No can be found in the terminal box of the heater. A return/claim number is needed before returning any products.

ENERGOTECH